



January 23, 2026

## Introduction of Appointment System at AML Seattle

We are excited to share an important update that will improve the efficiency of operations at our terminal and enhance your experience with us. To better manage truck traffic and ensure timely processing, we are introducing a new appointment system, available today, which has been designed to expedite truck movement through our terminal.

## Why an Appointment System?

In recent months, we have been closely observing the challenges faced by our customers and logistics partners due to delays caused by high traffic within our terminal. These delays not only impact your business but also slow down our overall operations. By implementing an appointment system, we aim to:

- **Reduce Wait Times:** Scheduled slots will ensure that trucks do not have to queue unnecessarily, leading to quicker turnaround times.
- **Improve Predictability:** Planning appointments allows you to better organize your schedules and deliveries, reducing uncertainty.
- **Enhance Operational Efficiency:** A smoother flow of trucks will lead to better resource management and optimized terminal performance.

Thank you for your patience as we roll out this new program. You can start using the program today!

## How Do I Schedule an Appointment?

- Schedule an appointment by going to [www.lynden.com/aml/appointment](http://www.lynden.com/aml/appointment).
- An email confirmation will be sent, including the delivery address.
- Please arrive no more than 30 minutes prior to your appointment time.
- Late arrivals will be asked to reschedule or worked in as time allows.
- If you need to reschedule, please reach out to AML Customer Service: [amlcs@lynden.com](mailto:amlcs@lynden.com) or (800) 326-8346.