



September 19, 2025

Keep From Freezing (KFF) service

Dear Valued Customer,

Keep From Freezing (KFF) service will be starting soon and will be available during these dates:

- Central Alaska from Sept. 30, 2025 through April 20, 2026
- Southeast Alaska from Nov. 1, 2025 through March 31, 2026

Please ensure that any commodities requiring protective service (anything that might freeze) are clearly marked on your bill of lading. You can use alerts such as "Protective Service Required," "Keep From Freezing," or simply "KFF".

If you have any questions please contact your sales representative or our customer service department. Thank you for your continued support.

Our mailing address is:
AML
5615 W Marginal Way SW
Seattle, WA 98106-1521