

# Seattle Receiving Guide

For all cargo shipping to **Southeast Alaska**



## Ready to ship? Follow these easy steps:

**Step 1:** Required for all shipments – Fill out an AML Bill of Lading (BOL) on our [website](#).

**Step 2:** Required for full loads and breakbulk – Book your shipment by [submitting our form](#) or [contact us](#).

**Step 3:** Required for full loads and breakbulk – Schedule an appointment to drop off your shipment by going to [www.lynden.com/aml/appointment](http://www.lynden.com/aml/appointment) or scan the QR code.



**Step 4:** Where should you drop off your shipment? We have two yards for receiving Southeast AK cargo:

### Service Center

5600 W Marginal Way SW  
Seattle, WA 98106

Receiving for:  
Full container loads (SLC), platform loads, and breakbulk including boats, trailers, and vehicles

### Warehouse

5615 W Marginal Way SW  
Seattle, WA 98106

Receiving for:  
Less than container loads (LCL), ATVs, motorcycles, and full containers needing a transload only

### Customer Service

Phone: 800-326-8346  
Email: [amlcsc@lynden.com](mailto:amlcsc@lynden.com)

### Hours of Operation

Mon–Fri: 7 am – 5 pm  
Sat–Sun: Closed

## Tips to reduce wait times for Southeast Alaska cargo

- Have your booking number and a completed AML Bill of Lading (BOL) ready when you arrive.
- We recommend **dropping your shipment off early**, if possible.
- Our busiest days are cutoff days, Wednesdays and Fridays, typically from 7 am to 1 pm. We suggest delivering your cargo on Mondays and Thursdays.
- Our preferred drop off for vehicles is **4pm the day before cutoff** so there's enough time to load the vehicle.

## Important Reminders:

- At this time, we are only able to transport gas/diesel and non-plugin hybrid vehicles.
- Smaller (LCL) shipments can be delivered any time during regular business hours to our warehouse location.
- Dry Vans or Containers with loads of 10 or more pallets, and Full Container Load (FCL) transfers/transloads, will require an appointment. Please contact customer service at [amlcsc@lynden.com](mailto:amlcsc@lynden.com) or 800-326-8346 to schedule.
- Oversized loads or loads requiring a crane will need an appointment. Please contact customer service at [amlcsc@lynden.com](mailto:amlcsc@lynden.com) or 800-326-8346 to schedule.
- Prepayment is required to transport your vehicle, boat, trailer, or used household goods, unless you have established credit with AML. Please pay in advance or in-person when dropping off cargo.



**Temperature-Controlled Cargo:** Recommend dropping FCL/LCL temperature-controlled cargo Monday–Friday the week of departure. Keep From Freezing (KFF) service is offered during the winter months. All requirements must be noted on the BOL.

## CUSTOMER SERVICE HOTLINES

Juneau: (800) 585-6102 | Seattle: (800) 326-8346 | [www.shipaml.com](http://www.shipaml.com)

