



September 28, 2021

Notice of Late Arrival - Voyage S1392

Dear Valued Customer,

Southeast Alaska Voyage S1392, which departed Seattle on Friday, September 24, has been delayed. We anticipate arrival into all scheduled ports north of Ketchikan to be about 24 hours behind schedule. Members of the tugboat crew towing this barge had positive COVID-19 test results. That crew has been isolated and the tug temporarily taken out of service for cleaning. A new crew and tug are being brought in to continue Voyage S1392, and the transition time to do so is resulting in the 24 hour delay.

Over the past 18 months, Alaska Marine Lines and our service partners have implemented many processes and procedures to ensure the health and safety of our employees and the communities we serve. This is the first service delay we have encountered as a result of the pandemic, and we understand the inconvenience it may create. Thank you for your patience and continued support. We wish the tugboat crew members a speedy recovery.

Please contact your sales representative or our customer service department with any questions or concerns.

Sincerely,

Alaska Marine Lines

Our mailing address is:
AML
5615 W Marginal Way SW
Seattle, WA 98106-1521